



**End of Life Notification for
Mediatrix APA III Devices
Various Firmware Release
Product Change Notification**

PCN 050914

2005-09-14

© 2005 Mediatrix Telecom, Inc.

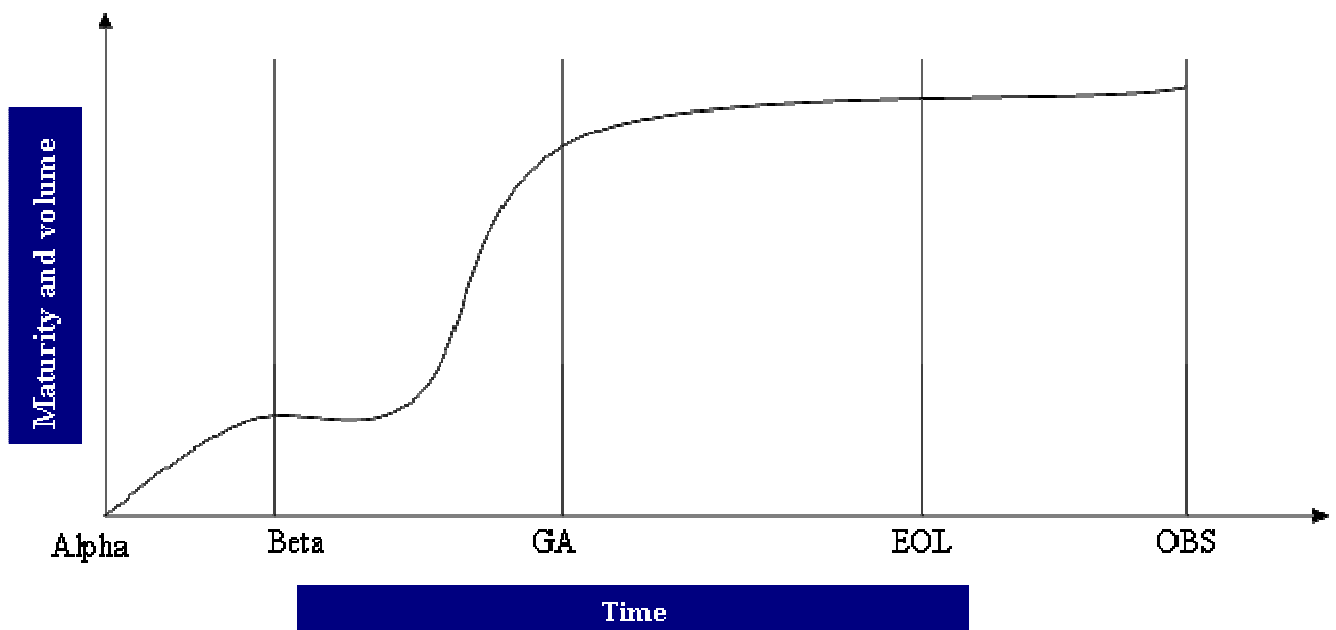
This Product Change Notification is provided with restrictive rights and is subject to the restrictions as set forth in the non-disclosure agreement executed between the user and Mediatrix.

Mediatrix End of Life (EOL) Policy

As a leading manufacturer and provider of VoIP gateways and access devices, Mediatrix Telecom Inc is committed to the highest of standards for our products. We stay abreast of cutting edge technology and we offer product solutions that are delivered worldwide, allowing customers to take full advantage of the cost savings and advanced telecommunication functionality of VoIP telephony.

Our EOL policy adheres to this same set of principles by ensuring customers' absolute satisfaction both from a product as well as a support perspective beyond the product's active life time. To gain a complete understanding of our EOL policy this document also introduces our Product Life Cycle. During the life cycle of a product, it touches upon a number of milestones. Please see Figure 1 for a graphical representation.

Figure 1. Mediatrix Product Life Cycle



On approaching the EOL cycle, a product has attained a certain level of maturity and as such becomes a consideration for EOL. In most circumstances, Mediatrix will introduce an evolution of that product that is markedly different that better serves the market requirements at that specified point in time. The support given for products, which have entered their end of life cycle, is detailed in the following section.

Policy Guideline and Terminology



1. As a general rule, Mediatrix Telecom Inc will announce the Last Time Buy (LTB) dates three (3) months in advance. On a per product basis, this information will appear on the Mediatrix Telecom Inc web site and will be communicated to clients as deemed necessary. This information can be found at www.mediatrix.com/support.php.
2. Terminology – this section describes the related terminology used in this document to highlight various phases of a product’s life cycle as well as the support attributed to such products in those phases.
 - a. Product Life Cycle
 - i. GA (General Availability) – A product that has reached the GA milestone, and that is therefore in a GA phase has undergone extensive testing both at Alpha and Beta sites. Most known issues have been resolved while remaining issues are known and documented. Products that are in this phase must be used in a manner that conforms to the product’s specifications and be within the limits of reasonable environmental and network conditions.
 - ii. EOL (End of Life) Cycle – Defines the date at which a product (hardware and/or software) is announced as entering its end of product life cycle. When such an announcement is made, a LTB date is announced, and the relevant support details are also made known.
 1. LTB (Last Time Buy) – A LTB date signifies the last date in which Mediatrix can sell, or customers can buy a specified product, after which date that product will be no longer be available for sale.
 2. OBS (Obsolete) – Defines the date at which an EOL cycle has been completed. As such, an LTB date will have been announced, and all Support, including CRs (Bug Fixes) is no longer offered.
 - b. Services
 - i. PCR (Product Change Request) – During the GA phase of a product, it is possible to request changes that are above and beyond those covered by a CR. Additional functionality for software would be included under this category. Such requests are analysed by our Product Line Management and are introduced into product roadmaps at Mediatrix’ discretion.
 - ii. CR (Change Request) – Describes any requested changes, which include bug fixes, to a product as a result of a bug or problem that falls short of the product’s performance based in its technical specifications.
 - iii. Support – Defined as Technical Support given by the Mediatrix Telecom Inc TAC (Technical Assistance Centre) team. In regards to hardware, that also includes repair (subject to availability of parts) and/or compatible replacement.

EOL Time Chart

The End of Life Time Chart gives an overall view of the support offered during a product's GA status, as well as after it has been announced as entering its EOL status and cycle. Please find below the general benchmarks as they pertain to the level of Support, CR and Bug Fixes given by Mediatrix Telecom Inc.

EOL Time Chart									
Product Life Cycle State	GA	EOL & LTB	EOL						OBS
Timeframe (Years)	Variable	-3 months	0	1 Year	2 Year	3 Year	4 Year	5 Year	6 Year
Hardware									
Support	[Service]								OBS
Repair or Replacement	[Service]								OBS
PCR	[Service]	[Service]							
Software									
Support	[Service]				[Service]				
CR	[Service]				[Service]				
Bug Fixes	[Service]				[Service]				
PCR	[Service]	[Service]							

Legend

-  Service (may include Support, Repair or Replacement, Bug Fixes, CR and PCR).
-  OBS - Product is obsolete. Service is no longer offered.

Hardware Affected by the PCN

The following hardware devices are announced to enter the EOL status:

Hardware status					
Product	Product State Dates				Replacement Product
	ACT	LTB	MD	OBS	
APA III – 1FXS	No	-	- March 31 st , 2003	March 31 st , 2008*	1102
APA III – 4FXS	No	-	- March 31 st , 2003	March 31 st , 2008*	1104
APA III – 4FXO	No	-	- March 31 st , 2003	March 31 st , 2008*	1204
1102 rev 2	No	-	May 31 st , 2002	May 31 st , 2007	1102 rev 7
1102 rev 5	No	-	July 14 th 2004	July 14 th 2009	1102 rev 7
1102 rev 6	Yes	-	June 30 th , 2005	June 30 th , 2010	1102 rev 7
1104 rev 3	No	-	Feb 2003	Feb 28 th , 2008	1104 rev 4
1124 rev 3	No	-	Nov 2003	Nov 30 th , 2008	1124 rev 4
2102 rev 6	Yes	-	June 30 th , 2005	June 30 th , 2010	2102 rev 7

* Note: The dates shown above reflect Mediatrix official End Of Life position. However, Mediatrix will continue to honor existing contracts and agreements that are already in place, regarding maintenance and repair of sold units.

Firmware Affected by the PCN

The following firmware versions are announced to enter the End of Life status (EOL)

Firmware status				
Release	Active	Last Time Buy	Obsolete	Replacement Release
SIP 2.2	No	---	March 31 st , 2005	SIP 5.0
SIP 2.4	Yes	December 20 th , 2005	December 20 th , 2006	SIP 5.0
SIP 4.3	Yes	December 20 th , 2005	December 20 th , 2006	SIP 5.0
SIP 4.4	Yes	December 20 th , 2005	December 20 th , 2006	SIP 5.0
SIP 4.5	Yes	December 20 th , 2005	December 20 th , 2006	SIP 5.0
MGCP 4.1	No	February 28 th , 2005	July 28 th , 2005	MGCP v4.4
MGCP 4.2	No	December 20 th , 2005	December 20 th , 2006	MGCP v4.4
MGCP 4.3	Yes	December 20 th , 2005	December 20 th , 2006	MGCP 4.4
H.323 2.2	No	December 20 th , 2005	December 20 th , 2006	H.323 4.0
H.323 2.4	Yes	December 20 th , 2005	December 20 th , 2006	H.323 4.0
H.323 3.2	No	December 20 th , 2005	December 20 th , 2006	H.323 4.0
H.323 3.3	No	December 20 th , 2005	December 20 th , 2006	H.323 4.0

Classification of Change

This hardware change is classified as B in accordance with GR-209-CORE. The changes are introduced to streamline the Mediatix Telecom portfolio of current products.

This firmware change is classified as B, as above.

Effect of Change

The products described in this document are no longer being ordered. The Obsolescence of these products should not have any effect on existing equipment.

Documentation Affected

All other changes do not affect documentation.

Composition Serial Number

The following table indicates the serial number composition for the different hardware platforms affected by the EOL.

Product	Serial #
APA III -1FXS	All
APA III – 4	All
APA III – 4FXS	All
APA III – 4FXO	All
1102 rev 2	01702xxxxxxxxxx
1102 rev 5	0007200xxxxxxxxxx
1102 rev 6	0008500xxxxxxxxxx
1104 rev 3	01103xxxxxxxxxx 00068000Oxxxxxxxxxx
1124 rev 3	00902xxxxxxxxxx 00069000Cxxxxxxxxxx
2102 rev 6	00114xxxxxxxxxx 0009400xxxxxxxxxx 0010700xxxxxxxxxx 0011000xxxxxxxxxx

Production Samples

Not applicable.

Last Shipment Date

Please refer to the Hardware status table.

Contacting Mediatrix Telecom, Inc.

Please contact your sales representative for more information on these changes.